Quick How-to for Teamcore Web-server

How to update your web-site on Teamcore web-server?

You can update files on the Teamcore web-server using any WebDAV client which supports HTTPS.

The URL to update your personal web-site would be:
https://teamcore.usc.edu/<your username>/Update/

For e.g. URL for my web directory is:
https://teamcore.usc.edu/csiTnWeb/Update/

Similarly URL for updating a project web directory would be:
https://teamcore.usc.edu/<project name>/Update/
(You may not have access to all project sites. The Teamcore webmaster has access to all project sites.)

Why is there a certificate error when I try to connect to my web-directory using https?

The SSL certificate installed on the web-server is self-assigned. Because the certificate has not been issued by a third-party CA (Certificate Authority) like Verisign, browsers would see that as a potential risk and display an error. In such an event, please make sure that the error is only about the issuing authority and continue to proceed. Although it is self-assigned, use of SSL certificate would provide encryption for the data transfer between the client and the server.

Quick help connecting from different Operating systems is given below-

Windows XP or later:

Open Internet Explorer (ver. 6.0 or higher). Go to ‘File’ (in the menu bar). Click ‘Open’ button. Type in the URL for your web-directory. Select the check-box for ‘Open as Web folder’ and click OK. Enter your Teamcore login information when prompted.

Successful login would result into a window (folder view) of your web-directory on the server. You can delete and use drag/drop to copy or update files.

WebDAV Clients for Windows like ‘Netdrive’ and ‘Webdrive’ can also be used to connect.

Mac OS X (10.4-Tiger or later):

From the ‘Go’ menu, choose ‘Connect to Server’. Type in the URL for your web-directory. Click on ‘Connect’ button. Enter your Teamcore login information when prompted.
Successful login would result into a window (folder view) of your web-directory on the server. You can delete and use drag/drop to copy or update files.

_Linux:_

Webdav clients are available with default installation of many distribution of Linux. Also, many commercial and free software are available to do the same. *Nautilus* (Gnome) and *Konqueror* (KDE) support connections to WebDAV servers. Also, clients like ‘cadaver’ and ‘Davfs’ can be installed and used.

**What to do if I forget my password?**

If you forget your password, send a password reset request to CS IT Staff csITnWeb@usc.edu. Please include your Full name, USC email address, and 10-digit USC id number in the email. Please specify that the request is to reset password for your Teamcore web-server account.

**What to do if I need to make changes to the website urgently and my account is not accessible?**

For all urgent changes to the web-site, please contact the designated Teamcore webmaster. Prof. Tambe will be able to locate him/her for you.

CS IT staff will not be able to make web-site changes for you.